

## Level Three Evaluation: Learner

Dear CFS:

Six months ago, you attended Command Financial Specialist Training. At that time, you were informed that your class would be participating in a post-training evaluation. Thank you in advance for answering the following questions. We ask that you complete and return the evaluation within one week. It should take no more than 10 minutes to complete the survey.

1. Since attending CFS Training, have you functioned as a CFS?

- Yes (proceed to the remaining questions)
- No (Please tell us why, and return the survey)
  - Inadequate training
  - Lack of support at command
  - Not assigned as a CFS
  - Sent to a new command
  - It wasn't practical for my situation
  - I tried, and it didn't work
  - Other:

2. What percentage of your time functioning as a CFS is spent on the following:

- \_\_\_\_\_ percent on education and training
- \_\_\_\_\_ percent on providing information and making referrals
- \_\_\_\_\_ percent on counseling

3. Considering your role as a CFS, please indicate your level of use of the following knowledge and skills taught in CFS training:

Knowledge or Skill	Never use	Use a little	Use regularly	Use constantly
Budgeting and the FPW				
Counseling Skills				
Instructor Techniques				
Consumer Issues				
Legal Issues				
Information and Referral				
Credit Management				
Debt Management				
Letters of Indebtedness				
Letters of Intent				
Insurance and Survivor Benefits				
The Excel FPW				
Saving and Investing				
Retirement Issues (including the TSP)				
Car-Buying Information				
Program Development (POA&M, Marketing, etc.)				

4. Have you participated in any CFS forums or other advanced training for Command Financial Specialists?

Yes

No

5. Did the content of CFS Training accurately reflect what really happens on the job? If not, what should be included in the training to make it more applicable?

Remarks:

6. What has been your biggest accomplishment as a CFS since attending CFS Training?

Remarks:

7. What has been your biggest barrier to overcome in functioning as a CFS?

Remarks:

8. Can we contact you to follow up on this survey?

Yes: Name and contact information: \_\_\_\_\_

No