

Banking And Financial Services Resources

- **Command Financial Specialist.**
- **Fleet and Family Support Center.**
- **Navy Legal Services Office.**
- **Armed Forces Disciplinary Control Board.**
- **Navy-Marine Corps Relief Society.**
- **The Consumer Action Handbook at www.consumeraction.gov.**

<p>State chartered banks and trust companies that are members of the Federal Reserve System are covered by the Federal Reserve System:</p> <p>Division of Consumer and Community Affairs Board of Governors of the Federal Reserve System</p> <p>20th & C Streets, NW Washington, DC 20551 202-452-3693 (Complaints Only) 202-452-3204 (Public Affairs) TTY: 202-452-3544 www.federalreserve.gov</p>	<p>State chartered banks that are members of the Federal Reserve System are regulated by the Federal Deposit Insurance Corporation:</p> <p>Division of Supervision and Consumer Protection Consumer Response Center 2345 Grand Blvd., Ste. 100 Kansas City, MO 64108</p> <p>703-562-2222 (Virginia Residents) Toll free: 1-877-ASK-FDIC (275-3342) TTY: 1-800-925-4618 (Toll free) Fax: 816-234-9060</p>	<p>State chartered banks are also regulated by state banking authorities.</p> <p>See the Consumer Action Handbook at www.usa.gov for a complete listing of state banking authorities.</p>
<p>Banks with National in the name or N.A. after the name are regulated by the Comptroller of Currency, U.S. Department of the Treasury:</p> <p>Comptroller of the Currency Customer Assistance Group 1301 McKinney St., Ste. 3450 Houston, TX 77010 Toll free: 1-800-613-6743 www.occ.treas.gov</p>	<p>Federal savings and loans and federal savings banks are regulated by the Office of Thrift Supervision, Department of the Treasury:</p> <p>Office of Thrift Supervision Compliance Policy 1700 G St., NW Washington, DC 20552 202-906-6000 Toll free: 1-800-842-6929 www.ots.treas.gov</p>	<p>Federally chartered credit unions are regulated by the National Credit Union Administration:</p> <p>National Credit Union Administration 1775 Duke St. Alexandria, VA 22314-3428 703-518-6300 Toll free: 1-800-827-9650 (Fraud Hotline) Toll free: 1-800-778-4806 (Inspector General Hotline)</p> <p>E-mail: pacamail@ncua.gov www.ncua.gov</p>

